

This is to certify that

**Nicky Othello Jacobs**

Has achieved the

**ITIL Foundation Certificate in  
IT Service Management**

Effective from **14 Jul 2023**

Renew by **14 Jul 2026**

Certificate number **GR671540559NJ**

Candidate number **9980084318217185**



Byron Nicolaides  
Chairman and Group CEO, PeopleCert

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